

Notice of Nondiscrimination and Accessibility

Des Moines University Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Des Moines University Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Des Moines University Clinic:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Phil Blumberg, Clinic Administrator.

If you believe that Des Moines University Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Phil Blumberg, Clinic Administrator
3200 Grand Avenue, Des Moines, IA 50312
Office phone: 515-271-1574
TDD: 515-271-1711
Fax: 515-271-7168
Email: Philip.Blumberg@dmu.edu

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Philip Blumberg, Clinic Administrator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.